

Specialty Risk International, Inc.

Pre-Notification and Network Information

Many facilities inside the U.S. are not familiar with travel medical insurance and this creates unnecessary problems for insureds. **SRI Assist must be contacted and SRI's provider network must be utilized for treatment received in the United States.** When contacted properly, SRI Assist is able to notify the network provider of benefits, coverage, and conditions in advance of the Insured's arrival. While utilizing the network does not guarantee benefits or that the treating facility will bill SRI directly, it saves the insured from many administrative hassles and places the facility in contact with the SRI claims department.

While SRI does not have network facilities outside the United States, the quality of medical attention available is important to us. Outside of the United States, the insured must pre-notify SRI Assist for any hospital admissions or any inpatient / outpatient surgeries.

Contact information for SRI Assist is below and on the back of your ID Card. A listing of network providers can be found at www.specialtyrisk.com/ppo on the web. Following these procedures is very important, failure to do so will result in a 20% reduction of eligible benefits.

How to obtain travel assistance

To receive assistance worldwide, call SRI Assist at the numbers below and provide them with your ID Number. For Emergency Medical Evacuation, Return of Remains, Emergency Reunion, Return of Minor Child, Assistance Services, call: if in the United States or Canada: 1-800-690-6295 or if outside the United States or Canada: 1-317-818-2808 (collect)
email: sriassist@specialtyrisk.com

Claims Services

Important Note: Claim forms and receipts for medical expenses must be sent to SRI quickly. Claim submissions must be made within 90 (ninety) after the Date of Service.

Should they be received after 90 (ninety) days, they may be considered ineligible.

To report claims or verify eligibility, send the original bills and claim forms to Specialty Risk International, Inc. or call or fax to the numbers below. Be certain to include your

ID# shown on the ID Card with all correspondences:

Specialty Risk International, Inc. (SRI)

303 Congressional Boulevard; Carmel, IN 46032

800-335-0477 or 317-575-2656 FAX 317-575-2256 email: claims@specialtyrisk.com www.specialtyrisk.com

Insurance Company

This Insurance, under Policy LON06-061205-01TM, is underwritten by Certain Underwriters at Lloyds, London, rated A "Excellent" by AM Best.